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### CUSTOMER SUCCESS STORY

# **Managing Global Product Information & Expediting New Product** Introduction with PIM



Managing product content across regions and systems is a major challenge for global manufacturers. Schlüter-Systems partnered with Viamedici and Xngage to turn that complexity

#### into a competitive edge. With modern PIM, they streamlined product launches, enhanced customer experience, and accelerated international growth.

## SCHLÜTER-SYSTEMS' CHALLENGES

- Global Product Management: Regional packaging and product requirements and launch timelines created complexity and significantly slowed down time-to-market
- Provision of data for output channels: Partial manual management of product information for output channels was time-consuming and error-prone
- Effectively & Efficiently Sharing Information With Distributors and Retailers: Sharing accurate product information across regions and with partners was a challenge because different data sources were referenced
- **Organizational Efficiency:** Disconnected systems and siloed data made it difficult to align product information across Engineering, Product Management and Operations

### BENEFITS



**Reporting:** Reduces time spent reconciling conflicting data across teams, accelerating decision-making and product readiness



Syndication: Automates syndication processes, reducing manual effort and shortening update cycles from days to minutes.



Product Management: EPIM minimizes delays caused by inconsistent data, reusable global data updates and faster collaboration

## VIAMEDICI SOLUTIONS

- Viamedici EPIM enables dynamic product data models, engineering, marketing and local markets.
- EPIM supports product packaging variations and new product launches across EU and NA markets quickly and efficiently
- Product data and assets will be syndicated to retailers like Home Depot and Lowe's
- EPIM supports creating transparency and data ownership among departments (a single source of product truth)

"Viamedici's PIM has been very beneficial for our operations. It's helped us centralize product information, align cross-functional teams, and respond faster to market demands. Whether it's launching in new regions or meeting retailer requirements, we're now working with greater efficiency and confidence."

- Anna van Klev, Program Manager **Digitalization of Product Communication** Schlüter-Systems

